SMITH'S
PLUMBING, HEATING & AIR

MEMBERSHIP HOTLINE: (901) 245-4525
WWW.SMITHSPLUMBINGSERVICE.COM
LICENSE #: P64564

TOTAL CARE CLUB

Your Total Care Club Membership includes THREE on-site visits each year: one for plumbing, one for cooling and one for heating. Plus, members receive priority service, no service fee during regular business hours, no overtime charges, 10% off service repairs, and exclusive member-first promotions.

WELCOME TO THE CLUB!

Plumbing Inspection & Water Heater Tune-Up

A comprehensive plumbing inspection to help identify leaks, wear, and potential concerns. Includes inspection of fixtures, drains, supply lines, water pressure, and other accessible plumbing, plus a water heater flush and sewer camera inspection when an accessible ground-level cleanout is available.

Cooling Inspection & Tune-Up

A seasonal cooling system inspection focused on efficient and reliable operation. Includes checking and cleaning the condenser, checking refrigerant levels, and inspecting the evaporator coil, condensate drain line and pan, thermostat, ductwork, and airflow, plus replacement of an owner-supplied air filter.

Heating Inspection & Tune-Up

A seasonal heating system inspection focused on safe and reliable operation. Includes checking the heat exchanger, furnace burners, flue pipe, gas connections, thermostat, ductwork, airflow, heating safety devices, and carbon monoxide detectors, plus replacement of an owner-supplied air filter.

100% Satisfaction Guarantee

If you're not satisfied with our service, let us know and we'll work to make it right.

- Priority Emergency Service
- No After-Hours Charges
- 10% off All Service Repairs
- No Dispatch Fees
- Monthly Raffle Entry

$19.99
PER MONTH

This is a monthly subscription for a 12-month annual membership contract. A valid credit or debit card must be kept on file for automatic payments. Acceptance of this program — whether by invoice payment or completion of the digital enrollment form — constitutes agreement to all Total Care Club Terms & Conditions.

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Total Care Club Terms & Conditions

Smith's ***Total Care Club is a 12-month membership with recurring monthly payments and automatically renews for additional 12-month terms unless cancelled in writing before renewal.*** *Accounts must remain active and in good standing to receive membership services and benefits. Cancellation during an active term does not end the current 12-month agreement early, and no partial-month refunds will be issued.*

Included tune-ups and inspections must be scheduled during normal business hours, Monday–Friday, 7:30 AM–4:30 PM, excluding holidays, and are subject to availability. Tune-ups and routine inspections are not available on weekends. *Included visits must be used within the membership term and do not roll over or have cash value. Repairs, parts, installations, and services outside the included visit will be quoted separately. Priority service is subject to technician availability and does not guarantee same-day service.*

Members receive the benefits included with their current plan, including applicable discounts, priority service, and eligible lifetime labor warranties while the membership remains active and in good standing. ***Labor warranties cover qualifying workmanship only and do not cover equipment, parts, materials, normal wear and tear, misuse, or work performed by another company.*** *Smith's may update membership terms, benefits, or services with applicable notice. Pricing changes for a renewal term will be communicated at least 60 days in advance. Membership is limited to residential properties, requires a separate membership per service address, and may be transferred to a new residence upon request.*

INCLUDED PRODUCTS & SERVICES

Plumbing Tune-Up

• Safety & plumbing inspection • Water heater inspection & flush • Sinks, faucets, drains, toilets, tubs & showers • Water supply lines & pressure • Garbage disposal & washer hoses • Sewer camera inspection

A/C & Heating Tune-Ups

• Efficiency & comfort evaluation • Check & clean condenser; check refrigerant level • Check heat exchanger & evaporator coil • Condensate drain line, pan & thermostat • Ductwork inspection; replace owner-supplied filter • Check gas connections & carbon monoxide detectors • Check air flow & heating safety devices • Check flue pipe & furnace burners